

AMAR SHAHEED BABA AJIT SINGH JUJHAR SINGH
MEMORIAL COLLEGE, BELA

GRIEVANCE REDRESSAL CELL



NAAC Accredited

A.S.B.A.S.J.S.M
COLLEGE

Post Graduate Institute
Since 1975

GRIEVANCE REDRESSAL CELL

(Estd 2nd August, 2010)

It is good to air grievance rather than to keep it bottled up. Protection of human right is essential for all round development of an individual's personality. To realize the primary needs of the students and staff and secure civil liberties for everybody, a Grievance Redressal cell has been constituted. The cell is indented to find solution for the problem like Sexual harassment - any kind of physical or mental harassment, Complaints regarding class room teaching class room management completion of syllabus, teaching method etc. If and when they arise. The Grievance Redressal Cell convenes meetings periodically and takes steps to redress the grievance.

OBJECTIVES

The objective of the Grievance Redressal Cell is to develop a responsive and accountable attitude among all the stakeholders in order to maintain a harmonious educational atmosphere in the Institute. The Objectives of the Grievance Redressal Cell are:-

- (i) To develop an organisational framework to resolve grievances of students and other stakeholders.
- (ii) To provide the students access to immediate hassle free recourse to have their grievances redressed.
- (iii) To enlighten the students on their duties and responsibilities to access benefits due under the policies.
- (iv) To establish structured interactions with students to elicit information on their expectations.
- (v) To identify systemic flaws in the design and administration of various general insurance

products and to seek solutions thereon and

- (vi) To institute a monitoring mechanism to oversee the functioning of the Grievance Redressal Policy.

RESPONSIBILITY FOR REDRESSAL

- (i) The final responsibility for Grievance Redressal rests with the Principal of College.
- (ii) The College expects that Grievance Redressal be time bound and result oriented. Every Grievance is expected to be resolved within a maximum period of fifteen working days.
- (iii) The Grievance Redressal Cell of College shall monitor status and progress of Grievance Redressal and shall furnish Quarterly report on Grievance Redressal

position to the principal.

PURPOSE

The Grievance Redressal cell of the College functions with the following purposes.

- To ensure a democratic environment in the campus.
- To acquaint all the teachers - trainees about their rights and duties.
- To solve the various personal and educational related grievances of the teacher - trainees.
- To make the institution student friendly and
- To ensure the qualitative as well as Quantitative development of the institution through the grievance and Redressal Cell.

COMPOSITION

The Grievance Redressal Cell of the College Generally is having the provision of two/three teaching staff as its member and the principal as the chairman. The cell is having the provision of being reconstituted every year if situation arise for so by the Principal himself along with suggestions sought from the in charge administrative body. Care is taken to select staff members from each stream.

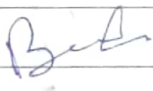
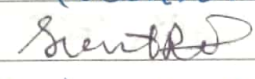
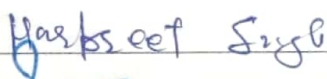
The following staff members are in the charge of this cell.

1. Mr. Swemukh Singh, Assoc. Prof. (Incharge)
2. Mr. Rakesh Joshi, Assist. Prof.
3. Mr. Pawan Badhan, Assist. Prof.
4. Ms. Navneet Kaur, Assist. Prof.
5. Mr. Pritpal Singh, Assist. Prof.

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The following staff members are in
the charge of this cell from
2018.

1. Dr. Baljeet Singh (Convenor) 
2. Prof. Surita Kaur 
3. Prof. Harpreet Singh 
4. Prof. Preetpal Singh 
5. Prof. Ramandeep Kaur 